

FORMAT FOR INVESTOR COMPLAINTS DATA TO BE DISPLAYED BY DEPOSITORY PARTICIPANTS ON THEIR RESPECTIVE WEBSITES

DATA FOR EVERY MONTH ENDING

SN	Received from	carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of month	Average resolution time(in days)
						pending for less than months/ pending for more than months	
1	2	3	4	5	6	7	8
1	Directly from Inverstor	NIL	NIL	NIL	NIL	NIL	NIL
2	SEBI	NIL	NIL	NIL	NIL	NIL	NIL
3	SCORES)						
4	Depositories	NIL	NIL	NIL	NIL	NIL	NIL
5	Other Source (IF Any)	NIL	NIL	NIL	NIL	NIL	NIL

TREND OF MONTHLY DISPOSAL OF COMPLAINTS

SN	MONTH	carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	Apr-23	NIL	NIL	NIL	NIL
2	May-23	NIL	NIL	NIL	NIL
3	Jun-23	NIL	NIL	NIL	NIL
4	Jul-23	NIL	NIL	NIL	NIL
5	Aug-23	NIL	NIL	NIL	NIL
6	Sep-23	NIL	NIL	NIL	NIL
7	Oct-23	NIL	NIL	NIL	NIL
8	Nov-23	NIL	NIL	NIL	NIL
9	Dec-23	NIL	NIL	NIL	NIL
10	Jan-24	NIL	NIL	NIL	NIL
11	Feb-24				
12	Mar-24				
	Grand Total				

SHOULD INCLUDE COMPLAINTS OF PREVIOUS MONTH RESOLVED IN THE CURRENT MONTH IF ANY

SHOULD INCLUDE TOTAL COMPLAINTS PENDING AS ON THE LAST DAY OF THE MONTH, IF ANY.

Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

TREND OF ANNUAL DISPOSAL OF COMPLAINTS

SN	YEAR	Carried forward from year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	NIL	NIL	NIL	NIL
2	2018-19	NIL	NIL	NIL	NIL
3	2019-20	NIL	NIL	NIL	NIL
4	2020-21	NIL	NIL	NIL	NIL
5	2021-22	NIL	NIL	NIL	NIL
6	2022-23	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL