

For Account Opening procedure

We don't have Online Account Opening
Procedure for Offline Account Opening

- Step 1** Please visit Our Office
Step 2 With following Document (With Original)

Identify Proof(any one of following)

PAN (compulsory)
Passport
Voter ID
Driving License
Aadhar Card

with 2 Latest Photo Graph

Address Proof(any one of following)

Passport
Voter ID, Driving License
Bank Passbook
Rent
Agreement(Notarized)
Ration Card,Latest Flat
Maintenance Bill
Latest Telephone Bill
Latest Electricity
Bill
Latest Insurance Policy
Aadhar Card

Bank Details

Latest Bank Statement
one cancel Cheque

- Step 3** Sign the Physical Form
Step 4 Appoint Nominee

Procedure for Filing a Complaint:

Step 1:

A Investor (Complainant) can file/ lodge a complaint in various ways as mentioned below:

1. Via Call at the Customer Care number : 022-40971500
2. Via Email at complaints@samyagbroking.com by his/her registered EmailId
3. Via courier/post at our Head office or any nearest Branch
4. Via Investor Grievances Escalation Matrix displayed on the website.
5. Via any regulator e.g. SEBI/CDSL/NSE/BSE/MSEI.

Step 2:

The complainant needs to mandatorily provide or mention his/ her Name, UCC, BOID, PAN, Email Id and Mobile number while lodging a complaint through any of the modes mentioned above.

Step 3:

A correspondence either by E-mail or any other channel of communication (where audit trail can be maintained), shall be made with the complainant who has submitted a written query/ complaint acknowledging receipt of the complaint with a Query Id.

Process to find the status of the Complaint:

Once the Query id is generated, the complainant can check/track the status from their respecting login which was provided at the time of account opening under **Help & Support section > Registered Queries**. Parallely, the communication is sent to the client's registered Email Id and Mobile number along with the solution as soon as the query id is marked as executed.